

CITY OF DETROIT FISCAL 2003/04 BUDGET

AGENCY 72 LIBRARY

MISSION

The mission of the Detroit Public Library (DPL) is to support and enhance the quality of life in the City of Detroit and the State of Michigan, by providing library and information services that meet the cultural, professional, educational and recreational needs of our customers.

DESCRIPTION

The Detroit Public Library serves as the city's information hub and a statewide educational and informational resource. The Main Library has a collection of over 5.8 million items; including books, current periodicals, extensive audio, video and DVD collections, manuscripts, sheet music, scores, photographs, pictures and a very comprehensive collection of Federal documents from the 19th – 21st centuries. Twenty-three neighborhood branches, with collections in excess of 1.4 million items, serve as community centers, providing informational services that are unique to their communities. Over 500 public access computers provide customers with Internet access. Computer assistance and training is available at most library locations.

GOALS

1. Provide quality customer service in an environment of continuous improvement.
2. Provide access to a variety of resources and services that meets the informational needs of the community.
3. Meet the technological needs of a diverse community of users and staff.
4. Increase the awareness and utilization of library services.
5. Maximize the resources of the library through the effective use of assets and the development of innovative financial operational strategies.
6. Provide an environment that fosters innovation, risk-taking and effective internal and external communication.
7. Serve as a state resource for other libraries and residents of Michigan.
8. Provide cultural and informational programs in response to the community's interest and needs.
9. Improve community access to system-wide electronic resources through remote access and customer authentication from the home or office.

DEPARTMENTAL FINANCIAL INFORMATION

	<u>OTHER</u>	<u>TOTAL</u>
EXPENDITURES	\$38,140,465	\$38,140,465
REVENUES	<u>38,140,465</u>	<u>38,140,465</u>
NET TAX COST	\$ 0	\$ 0
POSITIONS	476	476